

LAW OFFICES OF
McGINN & GIBB, PLLC
A PROFESSIONAL LIMITED LIABILITY COMPANY
PATENTS, TRADEMARKS, COPYRIGHTS, AND INTELLECTUAL PROPERTY LAW
8321 OLD COURTHOUSE ROAD, SUITE 200
VIENNA, VIRGINIA 22182-3817
TELEPHONE (703) 761-4100
FACSIMILE/DATA (703) 761-2375; 761-2376
E-MAIL: MCGINN&GIBB@AOL.COM

RECEIVED
CENTRAL FAX CENTER

APR 15 2005

SEAN M. MCGINN
PHILLIP E. MILLER*
FREDERICK E. COOPERRIDER*
JAMES E. HOWARD*
JAMES N. DRESSER
JOHN J. DRESCH
SCOTT M. TULINO
J. BRADLEY WRIGHT*
*MEMBER OF BAR OTHER THAN VA

ANNAPOLIS, MD OFFICE
FREDERICK W. GIBB, III
MOHAMMAD S. RAHMAN*
PAMELE M. RILEY*

April 15, 2005

VIA FACSIMILE
EXPEDITED PROCEDURE

To: Examiner Olisa Anwah
Group Art Unit No. 2645
U. S. P. T. O.

Facsimile No. 703-872-9306

From: Phillip E. Miller

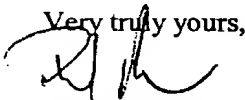
Facsimile No. 703-761-2375

Re: Filing of Second After-Final Amendment
U. S. Patent Application Serial No. 09/421,363
Our Ref: YOR.121

Dear Examiner:

Enclosed please find a Second After-Final Amendment which is filed in response to the Office Action dated November 16, 2004, and which should place this case in condition for allowance.

Thank you in advance for your kind consideration of this case.

Very truly yours,

Phillip E. Miller

PEM/lmb
Enclosure

BEST AVAILABLE COPY

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Gee-Gwo Mei et al.

RECEIVED
CENTRAL FAX CENTER

APR 15 2005

Serial No.: 09/421,363

Group Art Unit: 2645

Filed: November 19, 1999 Examiner: Olisa Anwah

For: SYSTEM AND METHOD FOR PERSONALIZING DIALOGUE MENU FOR AN
INTERACTIVE VOICE RESPONSE SYSTEMHonorable Commissioner of Patents
Alexandria, VA 22313-1450
Box AF**SECOND AMENDMENT UNDER 37 CFR §1.116**

Sir:

Applicant notes that this Amendment is filed prior to filing Appellant's Appeal Brief, and is substantially identical to the Amendment filed herein on January 28, 2005. Applicant respectfully submits that the claim amendments included herein clearly do not raise new issues and serve to clarify the issues on appeal. Therefore, this Amendment should be entered.

In response to the Office Action dated November 16, 2004, please amend the Application as follows:

BEST AVAILABLE COPY